## Letter from a Satisfied Owner

From: Michael H

To: John @carnahanelectric

Sent: Tue, Jun 12, 2012

Subject: Generator project

Hi all you guys at Carnahan Electric:

I just want to write you a quick note to let you know how much we appreciate the work you have done for us recently.

When I looked at the mess we had been left with by the other "professionals", to be honest, all I had hoped for was some damage control.

Now all that changed when you guys got involved. Not only did John and Allen come up with a plan to get me what we had wanted all along, you actually managed to incorporate all the components that had been installed

already. So no waste and no extra cost.

The plan was great, but what about actually getting it done?

Again: your electricians Scott and Scott excelled. Great, clean, swift and highly competent work! Right on time you installed a really advanced fully automatic, elegant and efficient power back-up system for a great price.

Thank you guys, your work was truly outstanding, and you kn0w that as a German I just can't help having high expectations when it comes to technology.

My advice to anyone contemplating any project involving power back-up:

Get Carnahan Electric involved right from the start and save yourself lots of hassle and lots of Dollars! Kind regards

Michael H., MD PhD